#### BEFORE

#### THE PUBLIC SERVICE COMMISSION OF

#### SOUTH CAROLINA

DOCKET NO. 2018-274-T - ORDER NO. 2018-692

OCTOBER 30, 2018

IN RE: Application of KB Enterprises, Inc. d/b/a

) ORDER APPROVING

Two Men and a Truck to Amend Its Tariff

) AMENDED TARIFF

This matter comes before the Public Service Commission of South Carolina ("Commission") on the Application of KB Enterprises, Inc. d/b/a Two Men and a Truck ("KB Enterprises" or "Company") to amend the Company's current tariff. KB Enterprises presently holds a Class E Certificate of Public Convenience and Necessity to transport household goods in South Carolina pursuant to the authority granted by this Commission.<sup>1</sup>

Upon receipt of the Application, the Commission's Clerk's Office instructed KB Enterprises to publish, one time, a Notice of Filing in newspapers of general circulation in the affected areas of the state. The purpose of the Notice of Filing was to inform interested parties of the Company's Application and of the manner and time in which to file the appropriate pleadings for participation in the proceeding. The Company complied with this instruction and provided the Commission with proofs of publication of the Notice of Filing. No protests or petitions to intervene were received.

<sup>&</sup>lt;sup>1</sup> See Docket Nos. 1994-120-T and 1997-141-T.

By its Application KB Enterprises seeks approval to amend Section 3 of the Company's current tariff. The Company proposes to tariff its Basic Valuation and Full Replacement Coverage options and revise language related to claims.

The South Carolina Office of Regulatory Staff (ORS) advises that it has reviewed the Company's Application and submitted its findings to the Commission on October 4, 2018. ORS's Impact Study revealed that KB Enterprises was in compliance with the Commission's rules and regulations at its compliance review on September 6, 2018. Furthermore, ORS advises that KB Enterprises is currently in compliance with all filing and reporting requirements, and no consumer complaints have been filed against the Company within the past twelve months.

Having considered the Application, the lack of opposition, and the results of the ORS impact study, we conclude that the amended tariff proposed by KB Enterprises should be approved.

#### IT IS THEREFORE ORDERED THAT:

1. The Application of KB Enterprises, Inc. d/b/a Two Men and a Truck to amend its tariff is approved, subject to compliance with all applicable statutes, rules, and regulations. The approved revised tariff is attached as Order Exhibit 1.

2. This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:

Comer H. "Randy" Randall, Chairman

ATTEST:

Jocelyn Boyd, Chief Clerk/Administrator

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# REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE STATE OF SOUTH CAROLINA

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# **Applicability of Tariff**

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by Two Men and a Truck. These services are furnished between points and places in South Carolina.

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#### **SECTION 1**

#### 1.0 TRANSPORTATION CHARGES

Transportation Charges include the hourly rates as listed below.

#### 1.1 Hourly Rates and Charges

Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out below plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the Two Men and a Truck office location, and the clock stops when the movers return back to the office once they have unloaded at the customers' new home.

## <u>Hourly Rates – Weekdays (Monday – Thursday)</u>

Hourly rate per two movers, residential -- \$108.00/hour

Hourly rate per three movers, residential -- \$142.00/hour

Additional movers: \$35.00/hour

#### **Hourly Rates – Weekends (Friday, Saturday and Sunday)**

ŀ	Iourl	y rate p	per one mover,	residential -	- \$90.00/hour
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Hourly rate per two movers, residential -- \$124.00/hour

Hourly rate per three movers, residential -- \$164.00/hour

Additional movers: \$41.00/hour.

Additional trucks over one will be billed at the rates set forth above.

## **1.2** Minimum Hourly Charges

Customers will be charged a two-hour minimum, and then in fifteen-minute increments thereafter. If customers cancel within 48 hours of their move, Two Men and a Truck will charge the applicable minimum.

## **SECTION 2**

#### 2.0 ADDITIONAL SERVICES

The following charges shall be assessed in addition to the hourly rates quoted in Section 1.1 of this tariff.

#### 2.1 Bulky Article Charges (per item)

#### **2.1.1** Hot Tubs

For moving a hot tub, alone or along with other household goods, there is a fee of \$150.00 in addition to the appropriate hourly rate as set forth in Section 1.1 above. The two-hour minimum does apply when moving a hot tub alone.

#### 2.1.2 Fire-proof file cabinets and safes

For moving a fire-proof fire cabinet or safe, alone or along with other household goods; there is a fee of \$90 (first floor to first-floor only unless an elevator is available) in addition to the appropriate hourly rate as set forth in Section 1.1 above. The two hour minimum does apply when moving any of these items alone.

#### 2.1.3 Other Bulky Items

Any bulky articles not listed above will be charged the same as the appropriate hourly rate.

## 2.1.4 Right to Decline to Move Items

Two Men and a Truck reserves the right to decline, at its sole discretion, to move particular items because of their bulk or fragile nature. No slate top pool tables will be moved, unless they are fully disassembled prior to arrival.

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### 2.2 Piano Charges

### 2.2.1 Spinet, console or studio pianos:

For moving a spinet, console, or studio piano, alone or along with other household goods, there is a flat charge of \$75.00 in addition to the appropriate hourly rate as set forth in Section 1.1 above. The two hour minimum does apply when moving a spinet, console or studio piano alone.

#### 2.2.2 Upright pianos (48 inches or taller)

For moving an upright piano (48 inches or taller), alone or along with other household goods, there is a flat charge of \$90.00 in addition to the appropriate hourly rate as set forth in Section 1.1 above. The two hour minimum does apply when moving an upright piano alone.

## 2.2.3 Baby grand pianos

For moving a baby grand piano, alone or with other household goods, there is a flat charge of \$120.00 in addition to the appropriate hourly rate as set forth in Section 1.1 above. The two hour minimum does apply when moving a baby grand piano alone.

### 2.3 Elevator or Stair Carry

Two Men and a Truck does not charge an additional fee for elevator or stair carry. The charges are the same as the appropriate hourly rate.

#### 2.4 Excessive Distance or Long Carry Charges

Two Men and a Truck does not charge customers an additional fee for carrying articles an excessive distance, long carry charges, articles, or special serving. These charges are the same as the appropriate hourly rate.

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## 2.5 Packing and Unpacking

We are not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. We reserve the right to decline any moves consisting of extremely large or fragile items.

## 2.6 Articles, Special Servicing

The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.

## 2.7 Waiting Time

Customers will be charged for waiting time the same as the appropriate hourly rate.

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#### **SECTION 3**

#### 3.0 RULES AND REGULATIONS

#### 3.1 Claims

Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, we reserve the right to repair the damage(s) in question, or replace with like-kind quality and current market value. If we determine that damage(s) cannot be repaired, customer will be compensated based on the level of coverage chosen, as set forth below.

#### 3.1.1 Basic Valuation

This coverage is free with the customer move. Two Men and a Truck's maximum liability shall be \$0.60 per pound for the actual weight on any lost or damaged article or articles, if the shipment has been expressly released by you to such value per article. Under this option, a claim for any article that may be lost, destroyed or damaged while in the custody of Two Men and a Truck will be settled based upon the weight of the individual article multiplied by 60 cents. For example, damages to an item weighing 400 pounds would result in a maximum claim settlement of \$240. This value is often less than the actual value of your articles.

#### **3.1.2** Full Replacement Coverage

This coverage costs \$7.50 per \$1,000 of the declared total value of the goods. The minimum value of the shipment will be \$6.00 times the weight of the shipment. However, you have the right to declare that your shipment has a greater value and pay for that increased protection. If items are lost, Two Men and a Truck will have the option to replace them with articles of like kind and quality, or paying the replacement costs as determined by current market value. If items are damaged, Two Men and a Truck will have the same options, plus the additional option of repairing the items or paying the repair cost. All damaged items that are either replaced or reimbursed at full-market value become the property of Two Men and a Truck. Under this option, for example, if the total weight of your shipment is 8,000 pounds, then the total value of your entire shipment is established to be \$48,000 and the charge for that protection would be \$360. If you declared the value of that same shipment to be \$56,000, then the charge for that protection would be \$420.

#### 3.2 Presentation of Claims

If there is damage you discover on the day of your move, notify us immediately. All claims for loss, damage or overcharge mus be written and should be attached to the Bill of Lading. In the event you have claims for concealed damage, Two Men and a Truck must be given a reasonable opportunity to inspect damaged items in their original packing. Our movers will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 96 hours of your move. No damage claims will be honored until the charges for moving services are paid in full. You will be asked to sign a Moving Services Agreement acknowledging this.

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## 3.3 Governing Publications

Our rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

#### 3.4 Items of Particular Value

We do not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. We will not accept responsibility for safe delivery of such articles if they come into our possession with or without our knowledge.

## 3.5 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of Two Men and Truck's Bill of Lading. The terms and conditions of the Bill of Lading are hereby incorporated by reference.

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# 3.6 Delays

Two Men and a Truck shall not be liable for any damages resulting from delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

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